

CHILD CARE PROGRAM
CLIENT GRIEVANCE PROCEDURE

Any client with a grievance toward the program's policies or staff, shall make the grievance known to either the program's director or the building principal. Any grievance which is not resolved by the director and/or building principal shall be brought before the Child Care Governing Board.

Approved: February 11, 1991
Reviewed: May 28, 2013
Revised: March 11, 1996